Support Operations

Organizational Structure

First in Support!

SUPPORT OPERATIONS

- Administrative Office
- United States Army Memorial Affairs Activity - Europe
- Contracting Office
- Field Services Directorate
- Supply and Maintenance Directorate
  - Automotive Division
  - Missile & Munitions Division
  - Armament Combat Vehicle Division
  - Electronics Division
  - Aviation Division
  - Troop Support Division
  - Petroleum & Water Division
  - Subsistence Division
- Host Nation Support Directorate

PERSONNEL

	AC AUTH	USAR AUTH	AC ASG	USAR ASG
Officer (ODP)	17 (14)	33	13	24
Warrant	2	2	2	1
Enlisted	30	47	24	29
Civilian	20	0	17	0
Total	69	82	56	

Support Operations

KEY PERSONNEL

SECTION	SECTION CHIEF	TELEPHONE	E-MAIL xxxxx@hq.21tsc.army.mil	DEPUTY	PHONE	E-MAIL xxxxx@hq.21tsc.army.mil
SUPPORT OPS	COL MICHAEL CORLEY	484-7164	michael.corley	JIM ANDERSON DICK SZWAST	484-8688 484-7165	james.k.anderson richard.szwast
SUPPORT OPS ADMIN	CHRISTA DOZIER	484-8442	christa.dozier	NA		
USAMAA-E	JEFFREY HAYES	486-7072	jeffrey.hayes	MARK BALDWIN	486-7088	mark.baldwin
CONTRACTING	STEVE KOWALCHIK	484-7251	steve.kowalchik	NA		
FIELD SERVICES	contact S&M	Contact S&M		NA		
SUPPLY AND MAINTENANCE	LTC ALISA RUNYAN	484-8160	alisa.runyan	MICHAEL SIMMONS	484-7298	michael.simmons
HOST NATION	contact Contracting	Contact Contracting		NA		

SUPPORT OPERATIONS

What We Do

- Support Operations supervises TSC external mission support. Coordinating supply, maintenance, field services, and movement control units and activities to provide external support in the European Central region and in deployments and exercises.

- Coordinates, and provides policy and guidance for executing deployment, RSO&I, sustainment, and reconstitution of units deploying out of and within the EUCOM AOR in support of military operations.

- Services as the central point of contact for supported external units to execute, prioritize, and modify external support operations as necessary to support the tactical commanders requirements.

CONTRACTING OFFICE

First in Support!

MAJOR RESPONSIBILITIES

- Develop, administer, and execute critical 21st TSC contracting plans to maximize contracting support during contingency operations (CONOPs).
- Deploy on (CONOPs) and participate in both peacetime and wartime operations.
- Provide procurement support to obtain troop services during CONOPs throughout the AOO.
- Oversee and monitor 21st TSC procurement and IMPAC programs.
- Conduct Joint Acquisition Review Boars (JARB) for CONOPs.
- Develop 21st TSC contracting policies, plans, and programs and provide contracting support to units on internal SOP and IMPAC programs.
- Provide procurement training to major subordinate commands for all types of operations, including Host Nation Support.

SUPPLY & MAINTENANCE DIRECTORATE

MAJOR RESPONSIBILITIES

Provide staff oversight for the requisition, storage, distribution, protection, maintenance, and salvage of supplies and equipment for all commodities, except Class VIII.

- **Develop plans, policies, execution orders, and operational plans involving supply, storage, and distribution of supplies and equipment, and controlling GS maintenance on all equipment fleets in the theater of operation.**
- **Coordinate, develop, and process requirements for contractor supplemental maintenance support for all USAREUR unit.**
- **Coordinate the accomplishment of operational tasks assigned by USAREUR that impact on 21st TSC supply unit or activities.**

MAJOR RESPONSIBILITIES

- **Develop plans, policies, programs, and procedures involving field services (aerial delivery, field feeding, mortuary affairs, laundry, shower, clothing and light textile repairs, and water purification.**
- **Coordinate CEB, salvage, laundry, and renovation support activities.**
- **Coordinates mortuary affairs support.**

ADMINISTRATIVE OFFICE

MAJOR RESPONSIBILITIES

- **Principal advisor to the Chief Support Operations on administration and personnel management functions.**
- **Performs common administrative functions.**
- **Coordinates Support Operations' internal resource management with the Headquarters internal budget office (Comptroller).**
- **Responsible for Support Operations' personnel management.**
- **Coordinates and prepares Officer, NCO, and Civilian rating schemes and flow of rating.**
- **Manages alert, social, leave, and Alpha rosters.**

MAJOR RESPONSIBILITIES

- Receive, process, and ship to receiving funeral home or port of entry mortuary, all authorized deceased personnel to include other branches of services, retirees, and State Department requests.
- Operate mortuaries in Landstuhl, GE and Vicenza, IT.
- Conduct family visitations and funeral services.
- Assist in the search and recovery of WWI and WWII MIAs.
- Conduct current death and concurrent return program training to assigned units.
- Provide mass fatality support throughout the EUCOM AOO.

3 Most Important Things to Remember About Support Operations

RESPONSIBLE FOR 21ST TSC EXTERNAL MISSION COORDINATION AND EXECUTION

SUPPLY, MAINTENANCE, FIELD SERVICES, MOVEMENT CONTROL PRIMARY ACTIVITIES – WHAT EVER LOGISTICS SUPPORT THE CUSTOMER NEEDS

CENTER OF THE SUPPORT UNIVERSE – RESPONSIBLE FOR THE FIRST IN "FIRST IN SUPPORT"